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## Get airport info delivered direct to your pocket

**By Joseph Ryan**  
*Daily Herald Staff Writer*

Posted Friday, March 09, 2007

In the past few weeks, winter storms have slammed O'Hare and Midway airports with cancellations and, at times, delays averaging two hours.

In those aggravating and inevitable situations, a new e-mail flight status service introduced Thursday would have helped scores of fliers and those picking up or dropping them.

The Chicago Aviation Department's new e-mail system lets users know the latest in flight's arrival or departure time.

The system works on Web-enabled Blackberries and cell phones. It is an extension of the public can use to get updated arrival and departure times.

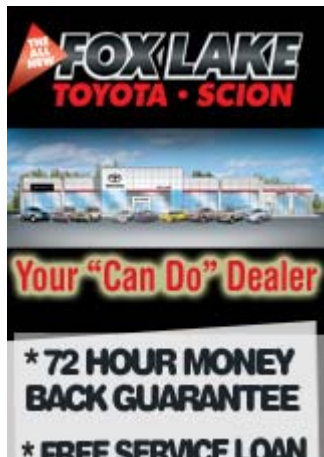
"The more ways we can get accurate, up-to-date flight information to our travelers, the better," Chicago aviation spokeswoman Wendy Abrams said. "This is just another option for travelers who are on the go."

Using the new system can seem a little tricky.

For information on arrivals, send an e-mail to [arrivals@ohare.com](mailto:arrivals@ohare.com) or [arrivals@midwayairport.com](mailto:arrivals@midwayairport.com) depending on the airport. Similarly, send an e-mail to [departures@ohare.com](mailto:departures@ohare.com) or [departures@midwayairport.com](mailto:departures@midwayairport.com) for departure information.

The message should contain at least one of the following: flight number, time of scheduled arrival or departure, name of airline and originating or destination airport.

A response letter will come within minutes, listing the top nine flights that match the criteria and their updated status. The system works only for flights originally scheduled with...



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