

# TSA PERFORMANCE REPORT

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

## Focus

As of August 31, 2017



### Average Wait Time

Passengers are experiencing average wait times of **less than 5 minutes**.



### Average Wait Times During Peak Travel Periods

During peak travel times, passengers are waiting an average of **11 minutes**. The maximum wait time for the month of August was **19 minutes**.



### Canine Teams

The TSA currently has **1 Certified Canine Team** working part-time, to provide coverage during peak times.







### Screening Officers

The TSA currently has **344 Screening Officers**. Since early May, 2016 the TSA converted **60 part time Screening Officers to full time screening officers**.

Source: Transportation Security Administration (TSA), 08/31/2017

# MIDWAY INTERNATIONAL AIRPORT

	MAY 16'		MAY 17'	JUNE 17'	JULY 17'	AUGUST 17'
 <b>Average Wait Time</b>	11 Min.	9 Min.	4 Min.	3 Min.	3 Min.	4 Min.
 <b>Average Wait Times During Peak Travel Periods</b>	65 Min.	44 Min.	10 Min.	9 Min.	10 Min.	11 <sup>(1)</sup> Min.
 <b>Canine Teams</b>	1	1	2	1	1	1 <sup>(2)</sup>
 <b>Screening Officers</b>	304	303	343	342	339	344

(1) Maximum wait time for the month of August was 19 minutes.  
 (2) The TSA currently has 1 certified Canine Team working part-time, to provide coverage during peak times.