

TSA PERFORMANCE REPORT

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

Focus

As of January 31, 2017



Average Wait Time

Passengers are experiencing average wait times of less than 5 minutes.



Average Wait Times During Peak Travel Periods

During peak travel times, passengers are waiting an average of 10 minutes. The maximum wait time for the month of January was 25 minutes.



Canine Teams

TSA has 2 certified and working Canine Teams for coverage during peak times; and 1 team in training.







Screening Officers

Since early May, 2016 TSA has 61 additional Screening Officers and converted 51 part time Screening Officers to full time.

Source: Transportation Security Administration (TSA), 01/31/2017

MIDWAY INTERNATIONAL AIRPORT

	MAY 16'		OCTOBER 16'	NOVEMBER 16'	DECEMBER 16'	JANUARY 17'
 Average Wait Time	11 Min.	9 Min.	3 Min.	3 Min.	4 Min.	3 Min.
 Average Wait Times During Peak Travel Periods	65 Min.	44 Min.	10 Min.	10 Min.	12 Min.	10⁽¹⁾ Min.
 Canine Teams	1	1	3	3	3	2⁽²⁾
 Screening Officers	304	303	332	340	339	340

(1) Maximum wait time for the month of January was 25 minutes.

(2) Two working and certified assigned teams provide coverage during peak times; and one team is currently in training.