

# TSA PERFORMANCE REPORT

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

## Focus

As of June 30, 2017



### Average Wait Time

Passengers are experiencing average wait times of **less than 5 minutes**.



### Average Wait Times During Peak Travel Periods

During peak travel times, passengers are waiting an average of **9 minutes**. The maximum wait time for the month of June was **19 minutes**.



### Canine Teams

The TSA currently has **1 certified Canine Team** working part-time, to provide coverage during peak times.







### Screening Officers

The TSA currently has **342 Screening Officers**. Since early May, 2016 the TSA converted **60 part time Screening Officers to full time screening officers**.

Source: Transportation Security Administration (TSA), 06/30/2017

# MIDWAY INTERNATIONAL AIRPORT

	MAY 16'		MARCH 17'	APRIL 17'	MAY 17'	JUNE 17'
 <b>Average Wait Time</b>	<b>11</b> Min.	<b>9</b> Min.	<b>3</b> Min.	<b>4</b> Min.	<b>4</b> Min.	<b>3</b> Min.
 <b>Average Wait Times During Peak Travel Periods</b>	<b>65</b> Min.	<b>44</b> Min.	<b>9</b> Min.	<b>10</b> Min.	<b>10</b> Min.	<b>9<sup>(1)</sup></b> Min.
 <b>Canine Teams</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1<sup>(2)</sup></b>
 <b>Screening Officers</b>	<b>304</b>	<b>303</b>	<b>339</b>	<b>336</b>	<b>343</b>	<b>342</b>

(1) Maximum wait time for the month of June was 19 minutes.  
 (2) The TSA has 1 certified Canine Teams working part-time, to provide coverage during peak times.