

# TSA PERFORMANCE REPORT

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

## Focus

As of November 30, 2017



Average Wait Time

Passengers are experiencing average wait times **6 minutes**.



Average Wait Times During Peak Travel Periods

During peak travel times, passengers are waiting an average of **17 minutes**. The maximum wait time for the month of November was **29 minutes**.



Canine Teams

The TSA currently has **3 Certified Canine Teams**, to provide coverage during peak times.







Screening Officers

The TSA currently has **339 Screening Officers**. Since early May, 2016 the TSA converted **66 part time Screening Officers to full time screening officers**.

Source: Transportation Security Administration (TSA), 11/30/2017

# MIDWAY INTERNATIONAL AIRPORT

	MAY 16'		AUGUST 17'	SEPTEMBER 17'	OCTOBER 17'	NOVEMBER 17'
 <b>Average Wait Time</b>	11 Min.	9 Min.	4 Min.	4 Min.	8 Min.	<b>6 Min.</b>
 <b>Average Wait Times During Peak Travel Periods</b>	65 Min.	44 Min.	11 Min.	12 Min.	23 Min.	<b>17<sup>(1)</sup> Min.</b>
 <b>Canine Teams</b>	1	1	1	1	3	<b>3<sup>(2)</sup></b>
 <b>Screening Officers</b>	304	303	344	334	337	<b>339</b>

(1) Maximum wait time for the month of November was 29 minutes.  
 (2) The TSA currently has 3 certified Canine Teams, to provide coverage during peak times.