

TSA PERFORMANCE REPORT

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

Focus

As of September 30, 2017



Average Wait Time

Passengers are experiencing average wait times of **less than 5 minutes**.



Average Wait Times During Peak Travel Periods

During peak travel times, passengers are waiting an average of **12 minutes**. The maximum wait time for the month of September was **35 minutes**.



Canine Teams

The TSA currently has **1 Certified Canine Team** working part-time, to provide coverage during peak times.







Screening Officers

The TSA currently has **334 Screening Officers**. Since early May, 2016 the TSA converted **61 part time Screening Officers to full time screening officers**.

Source: Transportation Security Administration (TSA), 09/30/2017

MIDWAY INTERNATIONAL AIRPORT

	MAY 16'		JUNE 17'	JULY 17'	AUGUST 17'	SEPTEMBER 17'
 Average Wait Time	11 Min.	9 Min.	3 Min.	3 Min.	4 Min.	4 Min.
 Average Wait Times During Peak Travel Periods	65 Min.	44 Min.	9 Min.	10 Min.	11 Min.	12⁽¹⁾ Min.
 Canine Teams	1	1	1	1	1	1⁽²⁾
 Screening Officers	304	303	342	339	344	334

(1) Maximum wait time for the month of September was 35 minutes.
 (2) The TSA currently has 1 certified Canine Team working part-time, to provide coverage during peak times.