**TSA PERFORMANCE REPORT**

The City’s efforts to reduce the wait times at O’Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O’Hare.

**Focus**

- **Average Wait Time**
  - July 2019: Passengers are experiencing average wait times of less than 4 minutes.

- **Average Wait Times During Peak Travel Periods**
  - July 2019: During peak travel times, passengers are waiting an average of 11 minutes. The maximum wait time for the month of July was 27 minutes.

- **Canine Teams**
  - July 2019: The TSA currently has 14 Certified Canine Teams assigned at ORD.

- **Screening Officers**
  - July 2019: The TSA currently has 1591 Screening Officers. Since early May, 2016 the TSA has converted 349 part time Screening Officers to full time screening officers.

Source: Transportation Security Administration (TSA), 7/2019

Disclaimer: All data current as of 7/2019 and is subject to change without notice.
### O’HARE INTERNATIONAL AIRPORT

<table>
<thead>
<tr>
<th></th>
<th>March 19'</th>
<th>April 19'</th>
<th>May 19'</th>
<th>June 19'</th>
<th>July 19'</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Average Wait Time</strong></td>
<td>3 Min.</td>
<td>3 Min.</td>
<td>4 Min.</td>
<td>4 Min.</td>
<td>3 Min.</td>
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<tr>
<td><strong>Average Wait Times During Peak Travel Periods</strong></td>
<td>12 Min.</td>
<td>11 Min.</td>
<td>15 Min.</td>
<td>12 Min.</td>
<td>11 Min. (1)</td>
</tr>
<tr>
<td><strong>Canine Teams</strong></td>
<td>14</td>
<td>14</td>
<td>14</td>
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<tr>
<td><strong>Screening Officers</strong></td>
<td>1,549</td>
<td>1,498</td>
<td>1,521</td>
<td>1,538</td>
<td>1,591</td>
</tr>
</tbody>
</table>

(1) Maximum wait time for the month of July was 27 minutes.

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