





# TSA Performance Report

## Midway Summary





The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

Focus	As of June 5, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <b><u>approximately 25 minutes</u></b> , which represents a <b><u>reduction of over 50%</u></b> in peak times experienced in early May.
Average Wait Time 	Passengers are experiencing average wait times of <b><u>less than 10 minutes</u></b> , which represents a reduction of approximately 50% of the wait time experienced from early May.
TSA Canine Teams 	TSA has added a Canine Team resource during the peak morning hours. The <b><u>addition of one Canine Team</u></b> for coverage five days a week, during the morning flights, significantly increases the amount of passengers eligible for expedited screening.
TSA Screening Officers 	TSA has provided <b><u>4 additional Screening Officers</u></b> to Midway and converted <b><u>20 part time Screening Officers</u></b> to full time.

Source: Transportation Security Administration (TSA), 6/8/2016

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## O'Hare International Airport and Midway International Airport

	O'Hare International Airport			Midway International Airport		
	5/1-5/14	5/15-5/22	5/23-6/5	5/1-5/14	5/15-5/22	5/23-6/5
TSA Average Wait Times 	<b>15</b> Minutes	<b>8</b> Minutes	<b>4</b> Minutes	<b>11</b> Minutes	<b>9</b> Minutes	<b>6</b> Minutes
TSA Peak Wait Times 	<b>104</b> Minutes	<b>42</b> Minutes	<b>44</b> Minutes	<b>65</b> Minutes	<b>44</b> Minutes	<b>26</b> Minutes
TSA Canine Teams 	<b>4</b>	<b>12</b>	<b>12</b>	<b>1</b>	<b>1</b>	<b>2*</b>
TSA FTE (Full Time Equivalent) Screening Officers 	<b>1,368</b>	<b>1,400</b>	<b>1,508</b>	<b>304</b>	<b>303</b>	<b>308</b>

\*One permanent and one temporarily assigned team provides coverage for the morning flights 5 days a week only.

Source: Transportation Security Administration (TSA), 6/8/2016

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## Midway International Airport

### TSA Commitments on May 17, 2016

### TSA Actions as of June 5, 2016

TSA had no commitments to convert Screening Officers from part time to full time



**20** TSA Screening Officers converted from part time to full time

TSA had no commitments for additional Screening Officers



**4** Additional TSA Screening Officers

TSA had no commitments for additional Canine Teams (TSA's 2016 budget for Canine Teams is 4)



**1\*** Additional Canine Team

\*One permanent and one temporarily assigned team provides coverage for the morning flights 5 days a week only.

Source: Transportation Security Administration (TSA), 6/8/2016

CHICAGO DEPARTMENT OF AVIATION



O'HARE & MIDWAY  
INTERNATIONAL AIRPORTS

Disclaimer: All data current as of 6/2016 and is subject to change without notice.