





TSA Performance Report

Midway Summary

The City's efforts to reduce the wait times at Midway International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at Midway.

Focus	As of November 30, 2016
Average Wait Time 	Passengers are experiencing average wait times of <u>less than 5 minutes.</u>
Average Wait Times During Peak Travel Periods 	During peak travel times, passengers are waiting an average of <u>10 minutes.</u> The maximum wait time for the month of November was <u>20 minutes.</u>
Canine Teams 	TSA has added <u>2 additional temporary Canine Teams</u> for coverage during peak times.
Screening Officers 	Since early May, TSA has <u>61 additional Screening Officers</u> and converted <u>43 part time Screening Officers to full time.</u>

Source: Transportation Security Administration (TSA), 11/30/2016

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Midway International Airport




		Midway International Airport												
		May		June		July		August		September		October		November
Average Wait Times 		11 Min.	9 Min.	6 Min.	5 Min.	4 Min.	4 Min.	4 Min.	4 Min.	3 Min.	3 Min.	3 Min.	3 Min.	4 Min.
Average Wait Times During Peak Travel Periods 		65 Min.	44 Min.	26 Min.	23 Min.	12 Min.	12 Min.	12 Min.	10 Min.	9 Min.	10 Min.	10 Min.	10 Min.	10⁽¹⁾ Min.
Canine Teams 		1	1	2	2	3	3	3	3	3	3	3	3	3⁽²⁾
FTE (Full Time Equivalent) Screening Officers 		304	303	308	326	355	343	347	351	351	317	310	332	340

⁽¹⁾ Maximum wait time for the month of November was 20 minutes. ⁽²⁾ One permanent and two temporarily assigned teams provides coverage during peak times.

Source: Transportation Security Administration (TSA), 11/30/2016

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TSA New Commitments as of June 17, 2016	TSA Actions as of November 30, 2016
<p>No new commitments to convert Screening Officers from part time to full time</p> 	<p>43 TSA Screening Officers converted from part time to full time</p>
<p>371 Total TSA FTE (Full Time Equivalent) Screening Officers</p> 	<p>340 Total TSA FTE Screening Officers</p>
<p>3 TSA Canine Teams (TSA has 4 Canine Teams in the 2016 budget, increasing to 7 teams in 2017)</p> 	<p>3⁽¹⁾ TSA Canine Teams</p>

⁽¹⁾ One permanent and two temporarily assigned teams provides coverage during peak times.

Source: Transportation Security Administration (TSA), 11/30/2016