





TSA Performance Report

O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of August 14, 2016
Average Wait Times 	Passengers are experiencing average wait times of <u>5 minutes or less</u> . O'Hare continues to have one of the highest percentage of passengers waiting less than 15 minutes among U.S. Large airports.
Average Wait Times During Peak Travel Periods 	During peak travel times, passengers are waiting an average of <u>10 minutes or less</u> . The maximum wait time in this two week period was <u>30 minutes</u> .
Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
Screening Officers 	Since early May the TSA has provided <u>99 additional Screening Officers</u> to O'Hare and <u>converted over 260 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 8/14/2016

TSA Performance Report

O'Hare International Airport

		O'Hare International Airport							
		5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19	6/20-7/3	7/4-7/17	7/18-7/31	8/1-8/14
Average Wait Times		15 Min.	8 Min.	4 Min.	4 Min.	3 Min.	2 Min.	2 Min.	2 Min.
Average Wait Time During Peak Travel Periods		104 Min.	42 Min.	44 Min.	28 Min.	9 Min.	7 Min.	8 Min.	7⁽¹⁾ Min.
Canine Teams		4	12	12	12	12	12	12	12
FTE (Full Time Equivalent) Screening Officers		1,368	1,400	1,508	1,504	1,566	1,684	1,663	1,658

⁽¹⁾ Maximum wait time in this two week period was 30 minutes.

Source: Transportation Security Administration (TSA), 8/14/2016

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O'Hare International Airport

TSA Commitments

TSA Actions as of August 14, 2016

100 TSA Screening Officers converted from part time to full time



267 TSA Screening Officers converted from part time to full time

58 Additional TSA Screening Officers by June 17th with nearly **250** by mid-August



99 Additional TSA Screening Officers
(TSA Achieved their commitment of 58 additional screening officers by June 7th)

5 Additional Canine Teams



8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 8/14/2016

CHICAGO DEPARTMENT OF AVIATION



O'HARE & MIDWAY
INTERNATIONAL AIRPORTS

Disclaimer: All data current as of 8/2016 and is subject to change without notice.