





TSA Performance Report O'Hare Summary

The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of August 28, 2016
Average Wait Times 	Passengers are experiencing average wait times of <u>less than 5 minutes</u> . O'Hare was ranked #1 for the month of August in having the highest percentage of passengers waiting less than 15 minutes among U.S. Large airports.
Average Wait Times During Peak Travel Periods 	During peak travel times, passengers are waiting an average of <u>less than 10 minutes</u> . The maximum wait time in this two week period was <u>23 minutes</u> .
Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
Screening Officers 	The TSA has met their staff commitment made in May by providing <u>115 additional Screening Officers</u> to O'Hare and <u>converting over 260 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 8/28/2016



TSA Performance Report

O'Hare International Airport

		O'Hare International Airport								
		5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19	6/20-7/3	7/4-7/17	7/18-7/31	8/1-8/14	8/15-8/28
Average Wait Times		15 Min.	8 Min.	4 Min.	4 Min.	3 Min.	2 Min.	2 Min.	2 Min.	2 Min.
Average Wait Time During Peak Travel Periods		104 Min.	42 Min.	44 Min.	28 Min.	9 Min.	7 Min.	8 Min.	7 Min.	6⁽¹⁾ Min.
Canine Teams		4	12	12	12	12	12	12	12	12
FTE (Full Time Equivalent) Screening Officers		1,368	1,400	1,508	1,504	1,566	1,684	1,663	1,658	1,646

⁽¹⁾ Maximum wait time in this two week period was 23 minutes.

Source: Transportation Security Administration (TSA), 8/28/2016

CHICAGO DEPARTMENT OF AVIATION



O'HARE & MIDWAY
INTERNATIONAL AIRPORTS

Disclaimer: All data current as of 8/2016 and is subject to change without notice.

TSA Performance Report

O'Hare International Airport

TSA Commitments

TSA Actions as of August 28, 2016

100 TSA Screening Officers converted from part time to full time



267 TSA Screening Officers converted from part time to full time

58 Additional TSA Screening Officers by June 17th with nearly **250** by mid-August



115 Additional TSA Screening Officers

5 Additional Canine Teams



8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 8/28/2016

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