





# TSA Performance Report

## O'Hare Summary

The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of December 31, 2016
Average Wait Times 	Passengers are experiencing average wait times of <b><u>less than 5 minutes.</u></b>
Average Wait Times During Peak Travel Periods 	During peak travel times, passengers are waiting an average of <b><u>6 minutes.</u></b> The maximum wait time for the month of December was <b><u>30 minutes.</u></b>
Canine Teams 	The TSA has <b><u>tripled the amount of Canine Teams</u></b> assigned to O'Hare since early May.
Screening Officers 	The TSA has met their staff commitment made in May by providing <b><u>209 additional Screening Officers</u></b> to O'Hare and <b><u>converting over 270 part time Screening Officers</u></b> to full time.

Source: Transportation Security Administration (TSA), 12/31/2016

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## O'Hare International Airport

		O'Hare International Airport														
		May		June		July		August		September		October		November		December
Average Wait Times 		15 Min.	8 Min.	4 Min.	4 Min.	3 Min.	2 Min.	2 Min.	2 Min.	2 Min.	2 Min.	2 Min.	2 Min.	2 Min.	2 Min.	<b>2 Min.</b>
Average Wait Times During Peak Travel Periods 		104 Min.	42 Min.	44 Min.	28 Min.	9 Min.	7 Min.	8 Min.	7 Min.	6 Min.	5 Min.	5 Min.	6 Min.	7 Min.		<b>6<sup>(1)</sup> Min.</b>
Canine Teams 		4	12	12	12	12	12	12	12	12	12	12	12	12	12	<b>12</b>
FTE (Full Time Equivalent) Screening Officers 		1,368	1,400	1,508	1,504	1,566	1,684	1,663	1,658	1,646	1,692	1,674	1,721	1,710		<b>1,712</b>

<sup>(1)</sup> Maximum wait time for the month of December was 30 minutes.

Source: Transportation Security Administration (TSA), 12/31/2016



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## O'Hare International Airport

### TSA Commitments

**100** TSA Screening Officers converted from part time to full time



**58** Additional TSA Screening Officers by June 17<sup>th</sup> with nearly **250** by mid-August



**5** Additional Canine Teams



### TSA Actions as of December 31, 2016

**270** TSA Screening Officers converted from part time to full time

**209** Additional TSA Screening Officers

**8** Additional Canine Teams

Source: Transportation Security Administration (TSA), 12/31/2016

CHICAGO DEPARTMENT OF AVIATION



O'HARE & MIDWAY  
INTERNATIONAL AIRPORTS

Disclaimer: All data current as of 12/2016 and is subject to change without notice.