





TSA Performance Report

O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of July 31, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <u>10 minutes or less</u> . The maximum wait time experienced by passengers was 31 minutes.
Average Wait Time 	Passengers are experiencing average wait times of <u>5 minutes or less</u> . O'Hare continues to have one of the highest percentage of passengers waiting less than 15 minutes among U.S. Large airports.
TSA Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
TSA Screening Officers 	Since early May the TSA has provided <u>83 additional Screening Officers</u> to O'Hare and <u>converted over 240 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 7/31/2016

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O'Hare International Airport

		O'Hare International Airport						
		5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19	6/20-7/3	7/4 - 7/17	7/18- 7/31
TSA Average Wait Times		15 Minutes	8 Minutes	4 Minutes	4 Minutes	3 Minutes	2 Minutes	2 Minutes
TSA Peak Wait Times		104 Minutes	42 Minutes	44 Minutes	28 Minutes	9 Minutes	7 Minutes	8 Minutes
TSA Canine Teams		4	12	12	12	12	12	12
TSA FTE (Full Time Equivalent) Screening Officers		1,368	1,400	1,508	1,504	1,566	1,684	1,663

Source: Transportation Security Administration (TSA), 7/31/2016



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O'Hare International Airport

TSA Commitments

TSA Actions as of July 31, 2016

100 TSA Screening Officers converted from part time to full time



243 TSA Screening Officers converted from part time to full time

58 Additional TSA Screening Officers by June 17th with nearly **250** by mid-August



83 Additional TSA Screening Officers
(TSA Achieved their commitment of 58 additional screening officers by June 7th)

5 Additional Canine Teams



8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 7/31/2016