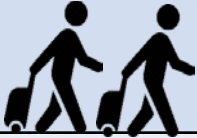





TSA Performance Report

O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of July 17, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <u>10 minutes or less.</u>
Average Wait Time 	Passengers are experiencing average wait times of <u>5 minutes or less.</u> O'Hare ranked #1 among U.S. large airports for the highest percentage of passengers waiting less than 15 minutes from July 6 through July 12.
TSA Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
TSA Screening Officers 	Since early May the TSA has provided <u>59 additional Screening Officers</u> to O'Hare and <u>converted over 240 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 7/17/2016

TSA Performance Report

O'Hare International Airport

	O'Hare International Airport					
	5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19	6/20-7/3	7/4-7/17
TSA Average Wait Time 	15 Minutes	8 Minutes	4 Minutes	4 Minutes	3 Minutes	2 Minutes
TSA Peak Wait Time 	104 Minutes	42 Minutes	44 Minutes	28 Minutes	9 Minutes	7 Minutes
TSA Canine Teams 	4	12	12	12	12	12
TSA FTE (Full Time Equivalent) Screening Officers 	1,368	1,400	1,508	1,504	1,566	1,684

Source: Transportation Security Administration (TSA), 7/17/2016



TSA Performance Report

O'Hare International Airport

TSA Commitments

100 TSA Screening Officers converted from part time to full time



58 Additional TSA Screening Officers by June 7th with nearly **250** by mid-August



5 Additional Canine Teams



TSA Actions as of July 17, 2016

243 TSA Screening Officers converted from part time to full time

59 Additional TSA Screening Officers
(TSA Achieved their commitment of 58 additional screening officers by June 7th)

8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 7/17/2016