





TSA Performance Report

O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of July 3, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <u>15 minutes or less</u> which represents a <u>decrease of over 10 minutes.</u>
Average Wait Time 	Passengers are experiencing average wait times of <u>10 minutes or less.</u>
TSA Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
TSA Screening Officers 	Since early May the TSA has provided <u>72 additional Screening Officers</u> to O'Hare and <u>converted over 250 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 7/3/2016

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O'Hare International Airport

		O'Hare International Airport				
		5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19	6/20-7/3
TSA Average Wait Times		15 Minutes	8 Minutes	4 Minutes	4 Minutes	3 Minutes
TSA Peak Wait Times		104 Minutes	42 Minutes	44 Minutes	28 Minutes	9 Minutes
TSA Canine Teams		4	12	12	12	12
TSA FTE (Full Time Equivalent) Screening Officers		1,368	1,400	1,508	1,504	1,566

Source: Transportation Security Administration (TSA), 7/3/2016



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O'Hare International Airport

TSA Commitments

100 TSA Screening Officers converted from part time to full time



***58** Additional TSA Screening Officers by June 17th with nearly **250** by mid-August



5 Additional Canine Teams



TSA Actions as of July 3, 2016

253 TSA Screening Officers converted from part time to full time

72 Additional TSA Screening Officers

*TSA Achieved their commitment of 58 additional screening officers by June 7th

8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 7/3/2016