





TSA Performance Report O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of June 19, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <u>30 minutes or less</u> , which is <u>one third of the time</u> experienced in early May.
Average Wait Time 	Passengers are experiencing average wait times of <u>10 minutes or less</u> , which represents a reduction in wait times of over 50% since early May.
TSA Canine Teams 	The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May.
TSA Screening Officers 	Since early May the TSA has provided <u>47 additional Screening Officers</u> to O'Hare and <u>converted over 230 part time Screening Officers</u> to full time.

Source: Transportation Security Administration (TSA), 6/22/2016

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O'Hare International Airport

		O'Hare International Airport			
		5/1-5/14	5/15-5/22	5/23-6/5	6/6-6/19
TSA Average Wait Times		15 Minutes	8 Minutes	4 Minutes	4 Minutes
TSA Peak Wait Times		104 Minutes	42 Minutes	44 Minutes	28 Minutes
TSA Canine Teams		4	12	12	12
TSA FTE (Full Time Equivalent) Screening Officers		1,368	1,400	1,508	1,504

Source: Transportation Security Administration (TSA), 6/22/2016

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TSA Commitments		TSA Actions as of June 19, 2016
100 TSA Screening Officers converted from part time to full time		234 TSA Screening Officers converted from part time to full time
58 Additional TSA Screening Officers by June 7th		47 Additional TSA Screening Officers
5 Additional Canine Teams		8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 6/22/2016