





# TSA Performance Report

## O'Hare Summary





The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

Focus	As of June 5, 2016
Peak Wait Time 	During peak times, passengers are experiencing wait times of <b><u>45 minutes or less</u></b> , which is <b><u>half of the time</u></b> experienced in early May.
Average Wait Time 	Passengers are experiencing average wait times of <b><u>10 minutes or less</u></b> , which represents a reduction in wait times of over 50%.
TSA Canine Teams 	The TSA has <b><u>tripled the amount of Canine Teams</u></b> assigned to O'Hare since early May. The additional Canine Teams allow for a significant increase in the amount of passengers eligible for expedited screening through the checkpoints.
TSA Screening Officers 	The TSA has provided <b><u>58 additional Screening Officers</u></b> to O'Hare and <b><u>converted over 200 part time Screening Officers</u></b> to full time.

Source: Transportation Security Administration (TSA), 6/8/2016

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## O'Hare International Airport and Midway International Airport

	O'Hare International Airport			Midway International Airport		
	5/1-5/14	5/15-5/22	5/23-6/5	5/1-5/14	5/15-5/22	5/23-6/5
TSA Average Wait Times 	<b>15</b> Minutes	<b>8</b> Minutes	<b>4</b> Minutes	<b>11</b> Minutes	<b>9</b> Minutes	<b>6</b> Minutes
TSA Peak Wait Times 	<b>104</b> Minutes	<b>42</b> Minutes	<b>44</b> Minutes	<b>65</b> Minutes	<b>44</b> Minutes	<b>26</b> Minutes
TSA Canine Teams 	<b>4</b>	<b>12</b>	<b>12</b>	<b>1</b>	<b>1</b>	<b>2*</b>
TSA FTE (Full Time Equivalent) Screening Officers 	<b>1,368</b>	<b>1,400</b>	<b>1,508</b>	<b>304</b>	<b>303</b>	<b>308</b>

\*One permanent and one temporarily assigned team provides coverage for the morning flights 5 days a week only.

Source: Transportation Security Administration (TSA), 6/8/2016

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## O'Hare International Airport

### TSA Commitments on May 17, 2016

**100** TSA Screening Officers converted from part time to full time



### TSA Actions as of June 5, 2016

**212** TSA Screening Officers converted from part time to full time

**58** Additional TSA Screening Officers by June 7th



**58** Additional TSA Screening Officers

**5** Additional Canine Teams (TSA's 2016 budget for Canine Teams is 12)



**8** Additional Canine Teams

Source: Transportation Security Administration (TSA), 6/8/2016