





TSA Performance Report

O'Hare Summary

The City's efforts to reduce the wait times at O'Hare International Airport continues to have positive impacts to the traveling public. The City continues to work with the TSA to ensure the appropriate resources are available at O'Hare.

| Focus | As of October 31, 2016 |
|---|--|
| Average Wait Times  | Passengers are experiencing average wait times of <u>less than 5 minutes.</u> |
| Average Wait Times During Peak Travel Periods  | During peak travel times, passengers are waiting an average of <u>6 minutes.</u> The maximum wait time for the month of October was <u>19 minutes.</u> |
| Canine Teams  | The TSA has <u>tripled the amount of Canine Teams</u> assigned to O'Hare since early May. |
| Screening Officers  | The TSA has met their staff commitment made in May by providing <u>189 additional Screening Officers</u> to O'Hare and <u>converting over 270 part time Screening Officers</u> to full time. |

Source: Transportation Security Administration (TSA), 10/31/2016



TSA Performance Report

O'Hare International Airport

| | | O'Hare International Airport | | | | | | | | | | | |
|--|--|------------------------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------------------|
| | | May | | June | | July | | August | | September | | October | |
| Average Wait Times  | | 15 Min. | 8 Min. | 4 Min. | 4 Min. | 3 Min. | 2 Min. | 2 Min. | 2 Min. | 2 Min. | 2 Min. | 2 Min. | 2 Min. |
| Average Wait Times During Peak Travel Periods  | | 104 Min. | 42 Min. | 44 Min. | 28 Min. | 9 Min. | 7 Min. | 8 Min. | 7 Min. | 6 Min. | 5 Min. | 5 Min. | 6⁽¹⁾ Min. |
| Canine Teams  | | 4 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| FTE (Full Time Equivalent) Screening Officers  | | 1,368 | 1,400 | 1,508 | 1,504 | 1,566 | 1,684 | 1,663 | 1,658 | 1,646 | 1,692 | 1,674 | 1,721 |

⁽¹⁾ Maximum wait time for the month of October was 19 minutes.

Source: Transportation Security Administration (TSA), 10/31/2016



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O'Hare International Airport

TSA Commitments

100 TSA Screening Officers converted from part time to full time



58 Additional TSA Screening Officers by June 17th with nearly **250** by mid-August



5 Additional Canine Teams



TSA Actions as of October 31, 2016

270 TSA Screening Officers converted from part time to full time

189 Additional TSA Screening Officers

8 Additional Canine Teams

Source: Transportation Security Administration (TSA), 10/31/2016

CHICAGO DEPARTMENT OF AVIATION



O'HARE & MIDWAY
INTERNATIONAL AIRPORTS

Disclaimer: All data current as of 10/2016 and is subject to change without notice.